

## CANCELLATION OPTION

EXTRACT FROM THE GENERAL CONDITIONS OF SALE AS OF 10 MARCH 2021 CAMPING LE VALENTY

TEL. : 0650742159 46700 SOTURAC

contact [campinglevalenty@gmail.com](mailto:campinglevalenty@gmail.com)

Sas camping le valenty au capital de 10 000 € -RCS de Cahors SIRET : 883338816000 19 -TVA Intracommunautaire : FR 31883338816

The cancellation option is an optional contractual option and accessory to the accommodation or pitch reservation contract. Its subscription by the client and the fulfilment of one of the conditions of its implementation will entail the waiver by Le Valenty campsite of the indemnities it is entitled to obtain to compensate for the prejudice resulting from the cancellation of the reservation by the client.

The subscription to the cancellation option must be concomitant to the reservation of the accommodation or the pitch. The marketing of this offer to the client ceases after confirmation of the reservation in accordance with the conditions set out in the article "reservation".

This option is offered at a fixed price of 26 Euros per week booked for the accommodation and 10 Euros per week booked for the bare pitches. In addition to the proper collection of the price of the service, SAS Camping le Valenty will only waive its indemnities in the event of the occurrence of one of the following events, and restrictively listed, which would be likely to prevent the arrival of the customer on the campsite:

- Medical event: serious illness, accident or death of the client, his/her spouse, children or parents. The medical event must occur between the booking and the start of the stay.
- Professional event: cancellation or modification of the dates of paid holidays of the client or his/her spouse by the employer and affecting the period of the stay; economic redundancy of the client or his/her spouse; transfer of the client or his/her spouse which would prevent his/her presence on the campsite for the dates booked. The professional event must occur between the reservation and the beginning of the stay.
- Material event: serious damage affecting the client's main residence (fire, explosion, water damage, theft or natural disaster); serious damage affecting the vehicle and resulting in its immobilisation. The material event must occur no later than 48 hours before the start of the holiday.

The cancellation option cannot be applied when the event that occurs was known on the day of the reservation and the subscription of this option. In order to apply this option, the client will have to send by e-mail or post any element justifying the occurrence of one of the aforementioned events.

The application of the cancellation option implies the renunciation by SAS CAMPING LE VALENTY of the indemnities strictly and limitatively provided for in the article "cancellation of the reservation at the client's initiative" and does not concern in any case the restitution of the sums relating to the booking fees and the subscription of the present "cancellation option", which remain acquired by Camping LE VALENTY.

Any refund of sums received, which would have been subject to contractual novation to become indemnities, will be made by LE VALENTY campsite within 14 working days from the receipt of the required proofs, provided that they are deemed sufficiently conclusive by the campsite.

The client acknowledges having been informed, prior to any reservation, in a clear and comprehensible manner, of the present general conditions of sale and of all the information listed in article L.221-5 of the Consumer Code.

The fact that any person makes a reservation implies full acceptance of these general terms and conditions of sale and the obligation to pay for the services, which is expressly recognised by the client, who waives the right to take advantage of any contradictory document that would be unenforceable against LE VALENTY.

## **CANCELLATION OF THE RESERVATION AT THE CLIENT'S INITIATIVE**

Any cancellation of a reservation at the client's initiative must be made by e-mail or post as soon as possible to LE VALENTY campsite. Depending on the delay in which the cancellation is made by the client, it will lead to a disorganisation of the LE VALENTY campsite, of the management of its bookings and to a more or less important impossibility to market the accommodation or the pitch which would be the object of the cancellation.

SAS CAMPING LE VALENTY agrees to limit the client's responsibility for the cancellation under the following conditions :

- More than 30 days before the start of the stay: the deposit will be retained by LE VALENTY campsite as a lump sum compensation but the amount of this deposit may be deducted from a reservation made within one (1) year of the said cancellation.
- Between 29 and 21 days before the start of the stay: the deposit will be retained by LE VALENTY as compensation, in addition to a fixed compensation corresponding to 60% of the price of the stay excluding VAT.
- Between 20 and 7 days before the start of the stay: the deposit will be retained by LE VALENTY as compensation, in addition to a fixed compensation corresponding to 80% of the price of the stay excluding VAT;
- Less than 7 days before the start of the stay: the deposit will be retained by LE VALENTY as compensation, in addition to a fixed compensation corresponding to the full price of the stay excluding VAT.

Any stay interrupted or shortened (late arrival, early departure) due to the customer's fault cannot give rise to a refund.

**CAMPING LE VALENTY**

46700 Soturac

**TEL: 06 50 74 21 59**

**campinglevalenty@gmail.com**

[www.campinglevalenty.fr](http://www.campinglevalenty.fr)